



Synergy Buzz

Synergy's Newest Premier Apartment Community in Downtown Los Angeles, California-Metro 417.



Synergy unveils Metro 417 to the corporate traveler. Metro 417 is on the pulse of the arts and entertainment world of Pershing Square and the bustle of the Financial District. Built in 1925 by the Pacific Electric Railroad, today Metro 417 provides 277 boutique-style rental residences.



15th century Florentine palazzo inspired architecture and rich historical elements entice you the moment you enter the lobby. Metro 417 places you just steps from Walt Disney Concert Hall, The Music Center, MOCA and a host of other delightful diversions.



Los Angeles' most popular dining and shopping destinations are also located just beyond your doorstep. Indulge in the wealth of amenities that Metro 417 has to offer: rooftop spa and garden, fitness training center, club-level with lounge, billiard room, private screening room and more.

With easy access to freeways, light rail and commuter services located just steps away, Metro 417 offers the perfect combination of convenience and comfort that the corporate traveler deserves.

Please contact 877-600-1155 or reservations@synergyhousing.com to book your reservation today.

[Click here to view pictures of Metro 417.](#)

[Click here to view a property profile of Metro 417.](#)

In-House

Awards

Synergy is proud to be the recipient of the Paragon Global Resources' annual 2005 Acclaimed Certificate of Excellence (ACE) designation. Synergy was recognized as an exceptional supplier, therefore earning the ACE designation. Paragon employees voted for the winners.

New Hires

Synergy welcomes five new Associates:

Keri Johnson
Sales Manager
Downtown Los Angeles Office

Licerio Go
Distribution Manager
Los Angeles Office

AnnMarie DeOliveira
Account Executive
San Ramon Corporate Office

William Gonzalez
Guest Service Representative
Los Angeles Office

Shinteya Warren
Evening Guest Service Representative
San Ramon Corporate Office

My Synergy

Synergy is always working to make your stay with us more comfortable and convenient. To that end, we've just introduced My Synergy, a part of our new Web Portal service on www.synergyhousing.com. My Synergy makes the process of Corporate Housing easier and more enjoyable for both guests and our corporate clients.

With My Synergy, guests can view reservation confirmation letters, directions to their units from any starting location (airport, home, work, etc), view email and print invoices. They can even view summaries of previous Synergy reservations for tracking expenses or remembering the details past travel experiences. Guests can make service requests online or report deficiencies in their units, submit work orders to fix those problems and track the progress of the work being completed.

Through My Synergy, guests can also view property maps, Internet usage instructions, answering machine instructions, an area cable guide, surrounding area information and household tips. They can even complete an online guest comment survey and read departure instructions. Corporate clients can view all past, current and future employee reservations, occupancy reports, invoices, service requests and evaluation surveys.

My Synergy helps our corporate clients by ensuring guests have fast, reliable access to the information they need during their stay.

Innovations

Executive Wellness Packages

Synergy's new Executive Wellness Packages make it easier for you to stay healthy and fit during your travels. Whether you're interested in weekly massages, food delivered to your doorstep, or in-home personal training, Synergy has you covered.

Our Executive Wellness Packages are provided by Executive Wellness Services (EWS), and feature a selection of fitness programs, relaxation treatments and healthy meals combined to suit your individual wellness needs. Services are provided at your apartment by a team of professional trainers, therapists, nutritionists and gourmet chefs. Headed by seasoned fitness expert and trainer Brett Stephenson, EWS is dedicated to designing programs that help busy executives manage stress, get fit and eat well despite their busy schedules. EWS has an exclusive contract with Synergy Corporate Housing. All meals are provided by Wally's Food Company.

Programs can be designed with the following options:

Message therapy:

Swedish
Shiatsu
Sports
Reflexology
Deep Tissue
Acupressure

Personal Training:

Yoga
Pilates
Body Building
Aerobics

Tennis Lessons:

Private
Group
Semi-Private

Meal Service

Healthy Gourmet Meal Delivery Service
*Menu changes on a weekly basis
A La Carte
Monthly packages

For more information about Synergy's Executive Wellness Program please visit: <http://synergyhousing.com/executivewellness/>

Gala Event at Santana Row

Synergy welcomed more than 150 invited clients and affiliates to the Cielo Terrace rooftop over Hotel Valencia at Santana Row for a night of fun and relaxation on April 20. Party guests enjoyed a hosted bar and catered food, plus door prizes such as weekend getaways, Giant's tickets, restaurant and Starbucks gift certificates, tennis lessons, massages, a TiVo system and wine giveaways.

Guests were given private tours of Synergy's Presidential Suite in Santana Heights, where they enjoyed complimentary truffles and massages and experienced many of the amenities Synergy now offers. Synergy took the opportunity to introduce its new Executive Wellness service, as well.



Guests were able to meet Wally Cheng and Brett Stephenson, the leaders that make the program unique. The Synergy Web Portal service was also demonstrated at the event, and guests were allowed a sneak preview of how the service simplifies reservations and corporate traveling.

In-House

Guest Comment Card

Take a look at a recent customer evaluation we received from a valued guest who experienced one of our premier apartment communities—Santana Heights in Santana Row, California.

Customer Evaluation/Questions:

Condition of apartment/home
Overall appearance of the property
Quality of the furniture
Quality of the housewares
Overall service from the Synergy Staff
Would you recommend Synergy?

Customer Response:

Excellent
Excellent
Excellent
Excellent
Excellent
Yes

Guest: Mr. Sansone

Apartment Location: Santana Heights at Santana Row, San Jose

New Beginnings

Synergy sends its best wishes to Account Executive Debbie Visovsky and her husband Brian. They are now parents to a beautiful baby girl, Sophie Marie.